asora

# List of Subprocessors

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Asora engages the following subprocessors to deliver its services. We notify customers in advance of any material change to this list, in line with our Data Processing Agreement. To subscribe to change notifications, email trust@asora.com.

| SUBPROCESSOR | PURPOSE | DATA LOCATION / PROCESSING |
|---|---|---|
| **Microsoft Azure** | Cloud hosting, databases, storage and backups | EU (Ireland & Netherlands) |
| **Microsoft Azure AI Foundry** | AI-powered features within the Asora platform | EU; customer-controlled use |
| **Microsoft 365** | Business communication and document management | EU |
| **Twilio (Authy)** | Multi-factor authentication | Global infrastructure with GDPR safeguards |
| **Twilio SendGrid** | Transactional email delivery | EU/Global infrastructure with contractual safeguards |
| **HubSpot** | Customer relationship management and support | EU/Global infrastructure with contractual safeguards |
| **Atlassian (Jira/Confluence)** | Support, issue tracking and service management | EU/Global infrastructure |
| **Vercel** | Corporate website hosting and content delivery | Global CDN (website only) |
| **Resend** | Website transactional email | Global (website only) |

International transfers: Where a subprocessor may process data outside the European Economic Area (EEA), Asora relies on appropriate safeguards, including the European Commission's Standard Contractual Clauses (SCCs) or other lawful transfer mechanisms. AI features provided through Microsoft Azure AI Foundry are customer-initiated and subject to Asora's security and privacy controls.